

DISPATCHER OF THE MONTH

We are pleased to announce that DEL003 has been named DOTM!

We appreciate this loyal dispatcher who has been with IPN since 2002!

Dispatcher of the Month is a random drawing and all active dispatchers are eligible to win.

MONTHLY STATS

IPN has closed the books on 2017 and we are pleased to announce our dedicated dispatchers transmitted just shy of 240,000 alerts! WOW!

The IPN Admin Team continues to be amazed by the professionalism and dedication that each one of you shows every day. IPN continues to be the world's premiere notification system because of the efforts of each and every member.

Seven chapters sent over 10,000 alerts over the course of the year. Although only taking the top spot four times during 2017, it is clear that the dispatchers in Florida are hitting it hard. Awesome work!

Here are the numbers for the top seven:

FLA	25,231
NYS	14,308
MAS	13,353
ILL	12,120
NYC	11,307
LAX	11,939
PEN	10,115

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We would also like to give a note of recognition to our international chapters. Everything you do is appreciated as well and we are thrilled to see each of your areas continue to grow. Canada sent 6,428 notifications, see the breakdown of chapters below:

Ontario 4,850	British Columbia 839
Alberta 269	Nova Scotia 222
Quebec 184	Other Provinces 64

It was great to see activity in the United Kingdom with 774 incidents paged out and Australia sent out 522 alerts.

In the month of December, Florida rallied to take the top spot for the month with 2,141 notifications transmitted. California dropped to the number two spot and barely beat out the New Yorkers. These states transmitted 2,114 and 2,112 alerts, respectively. Illinois rebounded to the fifth spot and Texas said "Howdy" at ninth place after a three month hiatus.

July	August	September	October	November	December
California	California	California	California	California	Florida
New York	New York	New York	New York	New York	California
Florida	Florida	Florida	Florida	Florida	New York
Illinois	Mass	Mass	Illinois	Mass	Mass
Mass	Illinois	Illinois	Mass	Pennsylvania	Illinois
New Jersey	Texas	New Jersey	New Jersey	Ohio	Pennsylvania
Texas	Pennsylvania	Ohio	Ohio	Illinois	Ohio
Pennsylvania	New Jersey	Pennsylvania	Maryland	Maryland	Maryland
Maryland	Ohio	Connecticut	Pennsylvania	New Jersey	Texas
Connecticut	Maryland	Maryland	Connecticut	Michigan	New Jersey

January	February	March	April	May	June
New York	Florida	Florida	Florida	California	New York
California	New York	New York	California	Florida	California
Florida	California	California	New York	New York	Florida
New Jersey	New Jersey	Mass	New Jersey	Mass	Mass
Texas	Mass	New Jersey	Illinois	Illinois	Illinois
Mass	Pennsylvania	Maryland	Mass	Texas	New Jersey
Pennsylvania	Maryland	Illinois	Texas	New Jersey	Pennsylvania
Wisconsin	Texas	Texas	Pennsylvania	Ohio	Ohio
Ontario	Wisconsin	Ohio	Ohio	Pennsylvania	Texas
Ohio	Illinois	Pennsylvania	Maryland	Connecticut	Maryland

01-14-2018 09:26 | Salem County (Salem City)|
1 Alarm Fire| | 17 York St| U/D: 610 Advise To
Evacuate Building And Go To Exterior Opps
As Structure is unsafe| NJS006

Photographed by Ken Obrien





01-02-2018 23:00| DFW|
Crandall, TX (Kaufman
County)| 1 Alarm Fire| 215/
FD-DISP| 4367 Joy Ln.|
FD O/S fire in double-
wide mobile home and
attached carport. M/A
Kaufman, Forney,
Seagoville.| DFW156

Photographed by
DFW156

LET'S TALK

Open lines of communications between all members of our organization continue to be a high priority for everyone. Support will always send an auto-response to let you know that your message was received. The follow up email from the most appropriate staff member is normally sent within 24 hours. There are exceptions to this rule but in most cases the response is within the hour. All questions, concerns and complaints should continue to be sent through Support. Even if you are privy to an admin's phone number this does not mean that you should contact them directly.

It should also be noted that communications runs both ways (or at least it should). However,

we continue to have dispatchers that do not answer emails from support. This tells us that your email address is not valid. Obviously you are here because you care about quality and you are driven to send solid information over the right group. Having a bad email address must be the reason you haven't responded.

Unfortunately, without a valid working address we cannot maintain your dispatch privileges. You can dispatch again once we re-establish communications with you. Please make every effort to response to all emails from support and update your email address as soon as you know it has changed.

01-01-2018 16:47|
Racine| 1 Alarm
Fire| 154.370| 1804
Taylor Ave|Units O/S
report a working
fire in a commercial
building.| WSC081

Photographed by
Chuck Mankin



PORTABLE BATTERY PACK

As a follow up to the battery discussions from the last two newsletters, I would like to take this opportunity to discuss portable battery packs.

Some of you may be asking: "What is that?" or "Why do I need one?"

A portable battery pack (PBP) is just that. It's a set of batteries that can be used to charge or power devices such as a phone or tablet. Any device that uses a USB cable can be hooked up to the USB port of the PBP and get a charge. It's a convenient tool to have when your main power source is not available.



PBPs are also perfect to keep your portable scanner powered. Because of the amount of power stored in a PBP, it can allow a user to recharge their scanner several times on a single charge. Once the PBP is depleted, you simply charge it up like you would your cell phone and by the next day it is ready to go.

PBPs can be as small as a couple of amps of power and as much as 20 or 30 amps. I myself have a 10,000 mAh portable battery pack in

my laptop bag. While I rarely use it, the thing is great for long trips or in case of an emergency where power might be out for an extended amount of time.

For example, a year or so ago storms knocked out power to my neighborhood for about six hours. I used my battery pack to power a small USB fan (summer in Texas, yes, I needed a fan!) and also had my Uniden BCD436HP plugged into it. If you live in an area where hurricanes, tornadoes, or winter storms can cripple power grids for extended amounts of time then these battery packs can make the difference between having a scanner or phone work for a day or several days.

You can also run your portable scanner off the battery pack for an extended amount of time. There are people out there who do not want to fiddle with removing the batteries from their scanner, charging them, and putting them back in. For these people, having a PBP is more of a convenience.

While usage and/or need for a PBP varies from person to person, I highly recommend you have one available just in case of emergency. You never know when you or a friend may need to charge or power a device.

Written by Patrick Wrigg, IPN Support Team

DISPATCHER REWARDS UPDATE

With the discontinuation of Uniden HomePatrol I Scanner, HomePatrol II has been added to the [IPN Dispatchers Rewards](#). You will also find that the points on scanners have been lowered by 500 points. Unfortunately for our friends in Canada, the points have increased to offset increased shipping prices and Customs fees. If you can recommend a scanner business that ships to Canada, please let us know. We want you to give the maximum benefit of your points.

01-24-2018 07:25 | MAS| Brookline|
Traffic Advisory| | 173 Woodland
Rd|Svcs o/s of a veh OT| MAS016

Contributed with photographer's
permission by Mark Hershon



01/22/18 19:50| Port Coquitlam - Canada| 3 Alarm
Fire| Tac 3| Lougheed Hwy & Oxford St| Cmd rpts
train vs propane truck. Heavy flames showing
w/multi exposures. Req as many CAFS trucks as
M/A:Coquitlam M/A:Maple Ridge| BCC018

Photographed by Shane MacKichan



IPN T-SHIRTS

The new 2018 T-Shirts are IN!!!! Points
are redeemed as follows:

S, M, L and XL 475

2XL 525

3XL 550

4XL 575

Please visit [IPN Dispatchers Rewards](#)
and order yours today! If you don't have
enough points or would rather pay,
please email your size and method of
payment to support.



WELCOME NEW DISPATCHERS!

Every month IPN sees a new batch of dispatchers added to the system. Many of you pan out but we seem to lose an equal number of people who fail to contribute a single alert. While we understand it may be intimidating to send notifications it really is not that difficult. The first piece of the puzzle is reading the guidelines. If you do not understand the system you are setting yourself up to fail.

Once you understand the guidelines the next step is to become active. Do not wait until your area has a massive 8 alarm fire to start sending pages. We highly recommend starting slow. Traffic Advisories are a great way to get started. Every jurisdiction has some form of traffic event so you should not have difficulty getting a few of these out each month. You are probably going to make mistakes. This is expected and perfectly fine. Do not think of the emails from support as punitive. They are not meant to be. The purpose of emails from support are to help you get on track. They are a means of communication so be sure to acknowledge these messages and ask questions.

Twenty-five new dispatchers were added to the system this month. If you see them on the system be sure to say hello!

ALB002 Joe
ARI020 Steven
CON031 Brian
DEL021 Seth
FLA121 David
GEO005 Stephen
HOU018 Chris
ILL138 Mike
IND031 Randy
MAS277 Kevin
MCH065 Donnie
NCA009 Daniel
NEV028 Orion

NHA058 Charlie
NHA064 Travis
NJY054 Thomas
NYC079 Henry
NYC816 Antoine
NYK444 Donald
OHI050 Michael
OHI170 Michael
TEN099 Kyle
TEX016 Case
VIR016 Matthew
VIR120 Gary

CONTACT US

Please send us your article suggestions, incident photos, input, and feedback. We want to hear from you and share it with other dispatchers!

Remember, this is YOUR newsletter!

Newsletter Story & Photo Submission:

newsletter@incidentpage.net

General Support:

support@incidentpage.net

Dispatcher Admin Office:

1900 Weld Blvd, Suite 105
El Cajon, CA 92020

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HOTLINE INFO REMINDER

Provide all necessary information. Spell street names and towns.

Text: hotline@incidentpage.net Toll-free Phone: 1-888-339-8259